Neill-Wycik Backpackers Hotel

Group Information Package



GROUP INFORMATION PACKAGE

WHAT IS NEILL-WYCIK?

During the school year, our 22-storey building is home to over 800 university students. However, from May until the end of August, the rooms are available to budget conscious travellers. Our friendly, relaxed atmosphere welcomes people of all ages, and from all over the world.

Neill-Wycik is the perfect place for groups! Our type of accommodation is especially appealing to groups requiring chaperones that enjoy sharing common room space while still maintaining bedroom privacy. Over the past years we have had numerous youth groups, school groups, religious organizations, international tour groups and non-profit associations stay with us. We are conveniently located in the heart of downtown Toronto.

ACCOMMODATION ARRANGEMENT

Our accommodations are unique. Each apartment unit has 4 or 5 private bedrooms [a combination of single, twin, triples and quad rooms], two shared

bathrooms, and a kitchen/lounge area. Linens, towels, and soap are provided for each room. Bathrooms and kitchens are cleaned daily. Linens are changed every 3 days and towels replaced daily. Please refer to our floor plan for a layout of the units.

The kitchen and lounge area is functional. It can be used as a meeting room during the day or for social activities in the evening. The kitchens are equipped with a fridge, freezer and stove. We have limited dish kits available at the Front Desk.



CHECK-IN/CHECK-OUT TIME

Our check-in time is after 4:00pm, however, and effort will be made for luggage storage should the groups arrive before this time. Please make the request to the Group Sales Manager to let them know what time to expect the group. Check-out time is no later than 10:00am. Again luggage storage is available for the remainder of the stay.

PARKING

Here at Neill-Wycik there is limited on-site car parking, on a first come first serve basis. Please note that bus parking lots are run by separate companies not affiliated with Neill-Wycik, locations and rats are subject to change without notice. Toronto offers many free bus parking zones such as the Rogers Center.

GUIEST SIERVICIES

FRONT DESK SERVICES:

Concierge Desk: Located in the lobby, tourist information and brochures are available here. Guided tours can also be arranged. The Front Desk staff can provide directions to the city's attractions and other general information about Toronto. Available 24 hours a day.

Currency: Currency Exchanges and Banks are within walking distance. Inquire at the Front Desk for Directions.

Medical Aid: Our Security staff is fully trained in basic first aid and CPR. They can provide assistance to reach a hospital if necessary.

ROOM AMENITIES

Linen/Towels: Linen, towels, and soap are provided. Throughout the duration of your stay, the bathrooms and kitchens are cleaned daily, and linen is changed every 3 days.

AVAILABLE FACILITIES

Café: the café open for breakfast every day from 7:00am to 11:00am. It is open until midnight daily as a non-smoking airconditioned lounge.

Laundromat: Located on the 22nd floor. Detergent and dryers sheets are available at the front desk for purchase.

WIFI: Is available for guests to use with their personal laptop or devices. Guests can inquire about the pricing and instructions at the Front Desk.

Lounge: The Hanke lounge is located on the $22^{\rm nd}$ floor. It is air conditioned and has access to free WIFI. Also located on the $22^{\rm nd}$ floor at the back of the laundry room, the TV lounge is air-conditioned

Mail & Messages: Mail will be kept for you at the desk during your stay. You will receive a Come to Front Desk message on your bedroom door. Please come to the lobby and ask for your mail at Front Desk.

Security: for your safety the main doors lock at 11:00pm. There is 24-hour security in the building. If you have a question or a problem, see the Security staff at the Front Desk.

Meeting Rooms: May be arranged upon request. Please ask the Group Sales Manager prior to arrival.

Pop & Juice Machines: They are available 24 hours a day. Machines are located in the café, 22nd floor Hanke Lounge, and outside the 5th floor roof deck.

Parking: Limited on-site parking is available. Additional parking is also available around the corner. Information, directions and rate are available at the Front Desk.

Lockers: Coin operated located are available for daily storage and are located in the basement

BREAKFAST CAFÉ

Breakfast is served in the Café between 7:00am and 11:00am.

Serving is limited to 30 (thirty) people per 15-minute time slot.

Deluxe Continental Breakfast

Freshly Baked Muffins, Pastries, and Bagels with Fruit Preserves, Whipped Butter and Cream Cheese. Assortment of Whole fruit, Granola Bars and Cereals.

Each group member chooses 4 Items from the options listed above.

Each breakfast is served with your choice of Milk/Juice/Coffee/Tea

ALTERNATIVE BREAKFAST OPTIONS

If your group would like to opt-out of eating their breakfast in the Café you can choose the following options (Groups will be given breakfast vouchers to select their breakfast items):

IN-UNIT BREAKFAST OPTION: Breakfasts would be delivered to each unit occupied by your group

BAGGED BREAKFAST TO-GO: Breakfast bags can be picked up from the café

LUNCH TO GO

For groups on the move, the following bagged Lunches can be prepared and ready to go when you are!

- Ham/turkey/vegetarian/cheese sandwich, a piece of fresh fruit with a soft drink or juice and a treat

REASONS TO STAY

WHY SHOULD YOUR GROUP STAY AT NEILL-WYCIK?

- Great rates
- Perfect for groups with chaperones, rooms are arranged in an apartment style unit!
- Location, Location Right in the heart of the city!
- o Security and Front desk staff are available 24/7
- o 5 minute walk from the closest subway station which makes all of Toronto's attractions easily accessible
- Minutes away from downtown Toronto attractions:
 - Dundas Square
 - Eaton Centre
 - Royal Ontario Museum
 - Art Gallery of Ontario
 - Chinatown
 - CN Tower/ Sky Dome
- Toronto Islands/ Centerville
- St. Lawrence Market
- Ripley's Aquarium
- Hockey Hall of Fame
- Distillery Historic District
- And Much, Much More!

HOW TO GET HERE

Airport (Bus): Use the Pacific Western Airport shuttle bus when travelling to and from the Airport. Group reservations are required. One-way or return fares are available.

Airport (Taxi): You can negotiate a flat fare with a cab driver from the taxi pick-up platform at Ground Transportation.

Airport (Transit): Take the Airport Rocket bus to Kipling Station and connect to the Eastbound Bloor Line to Yonge Station. Transfer Southbound to Dundas Station. Walk north on Yonge Street to Gerrard Street East, turn right and walk 1 block east on Gerrard to 96 Gerrard Street East.

Bus Station: Walk east on Dundas Street (towards the Eaton Centre) to Yonge Street. Turn left and walk north on Yonge to Gerrard Street East, turn right and walk one block east on Gerrard to 96 Gerrard Street East. (Total time: 15

Train Station: Take the subway from Union Station to Dundas Station, walk north on Yonge Street to Gerrard Street East, turn right and walk 1 block east on Gerrard to 96 Gerrard Street East.

(Total time: 15 minutes)

Vehicle: From the North: Take Hwy 400 to Hwy 401, from the east or west take Hwy 401 – head towards Toronto, exit onto the Don Valley Parkway southbound, take Richmond Street [downtown] exit [a one way street] and follow to Jarvis Street, turn right and follow Jarvis Street north to Gerrard Street East, turn left and we are on the right hand side of the street.

From the South [including USA]: Take the QEW (Queen Elizabeth Expressway) which turns into the Gardiner Expressway as you enter downtown. Follow the Gardiner eastbound, exit on Jarvis northbound; follow Jarvis to Gerrard Street East. Turn left on Gerrard, we are on the right hand.



